DECREE 25th March 2020

MINISTRY OF ECONOMIC DEVELOPMENT DECLARATION

Art. 1

(Amendments to the Decree issued by the Prime Minister on 22nd March 2020)

- 1. The list of codes in Annex 1 of the Prime Ministerial Decree 22nd March 2020 is replaced by Appendix 1 of this Decree.
- 2. The following additional requirements shall apply for those activities listed below:
 - a) 'Temporary employment agency activities' (ATECO Code 78.2) are permitted as long as these activities are carried out in respect to the activities referred to in Appendices 1 and 2 of the Prime Ministerial Decree of 11th March 2020 and Appendix 1 of the Prime Ministerial Decree of 22nd March 2020, as amended by this Ministerial Decree.
 - b) 'Customer service call centres' (ATECO code 82.20. 00) are only permitted for 'inward bound calls' and whose activities answer users' calls through an operator, automated call centre, integrated computer-phone, interactive voice response system or similar systems capable of receiving orders, providing product information, dealing with customers regarding assistance or complaints' and in all cases, within the guidelines relating to the activities referred to in Appendices 1 and 2 of the Prime Ministerial Decree of 11th March 2020 and in Appendix 1 of the Prime Ministerial Decree of 22nd March 2020, as amended by this Ministerial Decree.
 - c) 'Activities and other business support services' (ATECO code 82.99.99) are only permitted to trade if their products are delivered to the home.
 - 3. Under the requirements of Article 1, paragraph 4 of the Prime Ministerial Decree of 22nd March 2020, companies whose activities are suspended as a result of this decree must complete all necessary activities for such suspension by 28th March 2020, this also includes the shipment of the goods in stock.

Art. 2 (Final provisions)

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The provisions in this decree shall take effect from 26th March 2020.

Rome, 25th March 2020